



Academic Case Carrier and Elementary Counselor Programs
Riverside County School Counselors Leadership Network
January 22, 2019



Mr. Jon Best

- Director, Student Services
- Redlands Unified School District



Purpose

Local Control Accountability Plan (LCAP) is about moving achievement of At-Risk students forward in a measurable manner, in a transparent way...





Purpose

LCAP expenditures will be judged based upon the improvement demonstrated by Foster and Homeless Youth, Low Socio-Economic Students (SES), and English Learners (EL)





What We're Trying to Improve

Graduation Rates

Standardized Testing Results

School Climate

Career Preparation



College Preparation

English Learner Designations

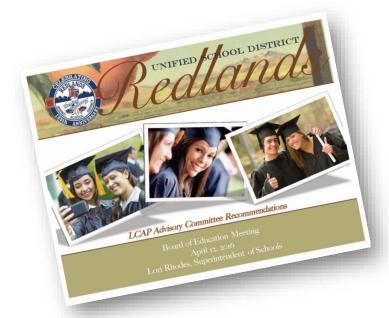
Attendance Rates

Lower Drop-Out Rates



Academic Case Carrier Program

January 2016: In addition to existing counseling services, RUSD added instructional/academic support "Academic Case Carriers" who focus on a caseload of Foster and Homeless Youth/Low SES/EL students to improve academics, attendance, behavior, and participation in college & career tech pathways



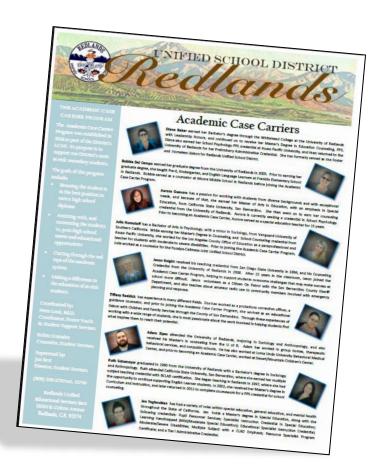


ACC Goals

- Make sure student is in best position possible to earn high school diploma
 - Make up credits
- Connect & assist student to posthigh school opportunities
 - College; Career Pathway; Trade program at Community College
- Cut through the academic red-tape
- Be the person who makes the difference!



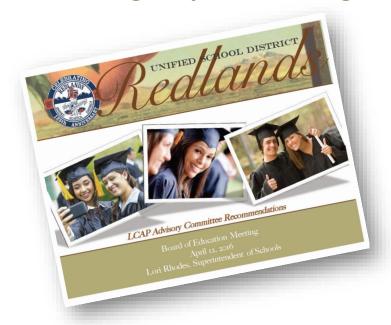
ACC Program



- Added the following:
 - Coordinator, Foster Youth & Student Support Services
 - Counselor Student Services
 - Academic Case Carrier Counselors (9)
 - Support Staff (2)
 - Intervention & tutoring programs
 - (Originally \$1.9 million included creating office space, and purchasing desks and computers)

Elementary Counselor Program

January 2017: RUSD added Elementary Counselors who focus on a caseload of Foster and McKinney-Vento students to improve attendance, social skills, and behavior; Elementary Counselors also work with other students via individual and small group counseling





Elementary Counselor Program





omquist attended Crafton Hills College where she graduated with her Associates or ree, and then moved to San Luis Obispo to attend Cal Poly SLO where she completed he Discretion's arms reasoning treasuring to the state of the University of Rediands. Michelle was hired as an elementary school teacher at Crafton Elementary School, and later moved to Judson & Brown Elementary where she was part of the inaugural teaching staff. Now, after twenty-five years in the classroom, Michelle is excited to continue her career as a member of the Elementary Counselor Program.

Wendy Coress comes to RUSD in her ninth year in education. She has spent the last five years as a school counselor in San Jacinto Unified School District at both the elementary and middle school levels. Wendy brings with her the unique experience of building an elementary school counseling program from the ground up, which is where her time in San Jacinto began. Working with students and families, and empowering them to rise above life's challenges to pursue their goals and chaze after their dreams, is Wendy's passion. She is excited to join Redlands Unified School District in supporting our youngest students as we begin to impact them in their early years!





Deb Demis graduated from Collifornia Bagains University with a Badroles of Science degree. She then sught fright Physical Education, and officers in private abodits, and coasted using valleyfull for 10 years. Deb Began seading seventh grade life science at Clement Middle School, where also wineded for 20 years teaching, as well as swing as a Department Dail. Team Leader, Talent Show Coordinator, Leadership Team Member, and PBES Spekseperson. Deb received her PPS Counseling contentful in 2010 from Battorial University. While leaving the accoment was difficult, bell society contentful in 2010 from Battorial University. While leaving the accoment was difficult, be is societied to the contentful in 2010 from Battorial University. While leaving the accoment was difficult, but is societied where the content of the properties of the content of the

tales attended Crafton Hills College and transferred to Cal Poly Pomona, where she graduated with a degree in Psychology with the aspirations of becoming a Child Psychologist. After graduating, Nikki began work as a substitute teacher for the Redlands Unified School District, and was graduating. Nikki began work is a substitute teacher for the Rediands Unified School District, and was statuscated to a teaching career. She received her teaching condensit inform the University of Rediands, and was hired to teach sixth and seventh grade at Clement Middle School. Nikki earned her Muster's Degree in Counseling, and received her PSO Credential. In Hoscoming as Elementary Counselor, Nikki feets a new and rewarding phase in her career has begun. She looks froward to making a positive impact in the lines of those students and families with whom he works.





Program. She began interning as a first grade teacher at Fairfax Elementary in San Bern School District, before being hired to teach first grade at Kingsbury Elementary in Redlands—where she had once attended as a student! Cindy entered the Master of Arts, Education Counseling Program at the U of R and graduated with her PPS Credential in 2003. She helped open Judson and Brown Bementary in 2006 before being hired as a counselor at Beattle Middle School. Gindy eventually became a counselor at Orangewood High School and worked there for three and a half years before

Nancy Marin graduated from the University of San Diego, earning a Bachelor's Degree in Sociology. She proceeded to attend the University of Southern California, where she earned her Master's Degree in Marriage and Family Therapy and PPS School Courseling Ordential, in 2011. Nancy has worn multiple hats over the years, working as an outreach coordinator, substitute teacher, courselor, therapist, and social worker. Nancy is excited about embarking on a new and exciting adventure working with Redlands Unified School District as an Bementary School Courselor, and estatic and



Added the following:

- Lead Elementary Counselor
- Elementary Counselors (10)
- (Approximately \$900,000)



TED Talk: Every Kid Is One Adult Away from Being a Success Story – Josh Shipp





TED Talk: Every Kid Is One Adult Away from Being a Success Story – Josh Shipp







Dr. Peter Lock

Coordinator, Foster Youth & Student Support Services

Foster/Homeless Liaison

Redlands Unified School District



Identifying ACC Students



Criteria for Identification

- Identify eligibility list through Aeries Analytics
- Identifying factors include:
 - Foster Youth
 - Homelessness
 - Trauma
 - EL Student/CELDT scores
 - Chronic absences/attendance concerns
 - Core academic grades
 - Graduation status





Aeries Analytics



Provide Support

 "My parents didn't finish high school so they can't help me with this stuff. I'm glad you are asking me all these questions."

- High School Student



Services & Support

List of 450 most at-risk students created

- Levels
 - Red: three contacts per week
 - Orange: mandatory two contacts per week
 - Yellow: one or two contacts per week
 - Green: one contact per week
 - Blue: one contact every two weeks
- List divided among Academic Case Carriers
 - Approximately 50 students per Academic Case Carrier



General Criteria for Identification Levels

Criteria	Red	Orange	Yellow	Green	Blue
Foster Youth & Unstable Environ.	~	V			
Foster Youth & Stable Environment					~
Homeless & Unstable Environment	~	~			
Homeless but Stable Environment			~		
Recent Trauma Experiences	~				
Experienced Trauma in Past		~	~		
Chronic Absences	~	~	~	~	
Discipline Concerns	~	~	~		
Failing both Math & English	~	~			
Failing either Math or English			~	~	~
May be Low Income Student	~	V	~	~	~
May be Non-English Student	~	V	~	~	
Low Academic Test Scores	~	~	~	~	~
Not on track to Graduate	~	~	~	V	~



Typical Services for Each Level

Services	Red 3x Wkly	Orange 2x Wkly	Yellow 1-2x Wkly	Green 1-2X Wkly	Blue Ix Wkly
Number of Students on Caseload	10-12 students	5-7 students	14-16 students	11-13 students	4-6 students
Support with Emotional Issues	~	~			
Home Visits / Home Connection	~	~			
Connect to Community Support Services	~	~	~		
Wkwith Counselors to coordinate acad. plans	~	~	~	~	
Follow up with Teachers	~	~	~	~	
Back pack & Binder Organization	~	~	~	~	~
Angel's Closet / Teens be Seen Visits	~	~			
Homework Assistance & Motivation	~	~	~	~	~
Participate in Grade/Credit Recovery	~	~	~	~	~
Attendance Motivation	~	~	~	~	
Graduation Requirement Catch up	~	~	~	~	~
Post Grad Planning	V	V	~	V	V

Data, Accountability, & Tracking

Aeries:

- We track attendance, grades, discipline, test scores, and graduation rates
- Reports run to track number of student contacts

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Accountability

"I can't be absent because I might miss you. You don't tell me which class you are going to pick me from; it's like a surprise!"

- Middle School Student



ACC/EC Roles & Responsibilities





Academic Case Carriers (ACC)

- All Academic Case Carriers (ACCs) have their PPS credentials
- ACCs follow students as opposed to being assigned to schools
 - They follow students throughout the students' career in Redlands Unified School District
- ACCs have at least two schools (a high school and a feeder middle school) – but no more than four schools

Follow Students

"I'm so glad (my child) is in this program. I feel a lot better knowing you will be with him until graduation."

- High School Parent



Academic Case Carriers

- ACCs do not take over the responsibilities of school guidance counselors
 - They support...but do not take away or replace
- ACCs do not enroll students in classes, or determine graduation status (i.e., AB 216)
 - They *do* support the guidance counselors with these responsibilities
- ACCs do not run IEPs or 504 meetings
 - They are present to support students, families, and site counselors

Academic Case Carriers

- ACCs are an additional layer of support:
 - Help bridge the gaps between the school, home, and community resources
- Because of smaller, more focused caseloads, ACCs able to do what site counselors do not have the time to do



Elementary Counselors

- All Elementary Counselors have their PPS credentials
- ECs are assigned to specific school sites: eight are full time at one site, and four are at two school sites per week



Elementary Counselors

- Focus on social skills, behaviors, and attendance
 - Do not focus on academics...but will discuss when needed
 - Focus on successful and positive behaviors
 - Work with sites' programs (i.e., PBIS, Peaceful Playground, Character Counts, etc.)









Flex Scheduling

- Key component: Flex Scheduling
- ACCs/ECs may come to work later on days they have Credit Recovery or Parent Nights
- ACCs/ECs work occasional days during Winter, Summer, and Spring Breaks to keep active with students
 - Work 195 days same as site counselors
- Potential to take time from last two weeks of semester and move to Winter, Spring, and Summer Breaks

Tutoring and Support

 ACCs run their own tutoring/homework clubs at schools before school, during lunch and/or after school to extend the school day





Credit Recovery

- After school Credit Recovery courses focus on our ACC students:
 - Modules specially designed for ACC Students (one credit at a time)
 - Since April 2016, our students have earned 191.5 credits through our ACC Credit Recovery





Internal Data Collection



Student Interactions

- Academic Case Carriers (First Semester/84 days)
 - 167 student meetings regarding attendance
 - 146 post-graduation meetings
 - 711 "other" (i.e., parent/staff contact)
 - 596 social-emotional support meetings
 - 2,105 academic meetings
 - Over 4,500 documented meetings in the first semester



Student Interactions

- Elementary Counselors (First Semester/84 days)
 - Supplies to over 150 students
 - 363 academic (i.e., small group or class lessons)
 - 865 meetings about behavior
 - 917 parent/guardian contact
 - 4,084 social emotional support meetings
 - Over 6,600 documented meetings for this semester



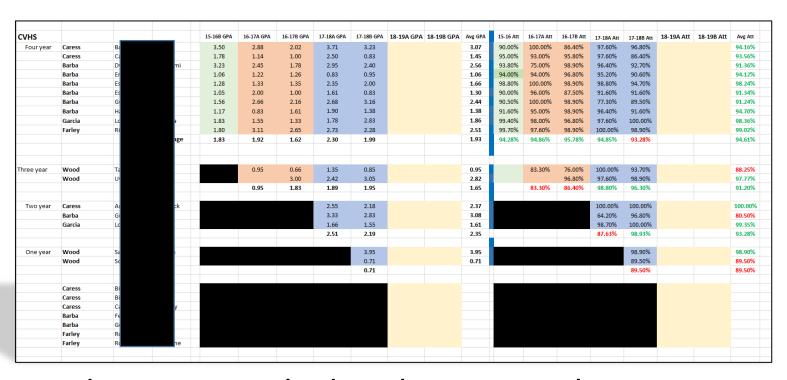
Data Collection

	9/28/2018	Sotomayor	X	×	x	Cope	Site referral/deat	of father in July
	9/28/2018	Douglas	X	x	x	Moore	Site referral/care	giver terminal cance
el	10/2/2018	Reddick	X	×	x	OHS	450 List	
	10/2/2018	Reddick	X	×	x	OHS	450 List	
	10/2/2018	Reddick	X	x	x	RHS	450 List	
	10/2/2018	Reddick	X	x	x	OHS	450 List	
	10/2/2018	Reddick	X	x	x	OHS	450 List	
ity	10/2/2018	Baker	х	x	x	CVHS	450 List: Returnin	g ACC Student
О	10/2/2018 10/12/2018	Brown	х	x	х	RHS	450 List:Moved to Mexico	
, Matias	10/2/2018	Brown	X	x	x	RHS	450 List	
а	10/2/2018	Baker	X	x	x	CVHS	450 List	
	10/2/2018	Douglas	X	×	x	REV	McKinney-Vento	
	10/2/2018	Lopez	X	x	x	CVHS	450 List	
h	10/2/2018	Sipes	X	×	x	CVHS	450 List	
)	10/4/2018	Douglas	X	x	x	Moore	Foster	
	10/4/2018	Douglas	X	x	x	Moore	Foster	
ier	10/4/2018	Douglas	X	×	x	REV	Foster	
Þ	10/4/2018	Kennedy	X	x	x	Moore	Site Referral	
erto	10/8/2018	Sotomayor	х	x	x	RHS	Site referral	
	10/10/2018 10/12/2018	Brown	x	x	x	REV	Our House: Left District	
ny	10/10/2018	Brown	X	x	x	REV	Our House	
	10/10/2018	Sipes	X	×	x	CVHS	Site Referral	
у	10/11/2018	Sipes	X	×	x	Beattie	Site referral: 450	List
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ia	10/15/2018	Sipes		x	x	Beattie	Site referral	
	10/12/2018	Reddick		x	x	OHS	McKinney-Vento	
	3/28/2016 10/5/2018	Reddick				OHS	Expelled: Substance	
tian	11/29/2017 10/5/2018	Reddick				OHS	Moved: Unknown	
e	8/8/2018 10/11/2018	Douglas				REV	Foster: Moved	
	8/8/2018 10/1/2018	Sotomayor				RHS	McKinney-Vento:	RISE

Every time a student adds or drops, we update our master list



Data Collection



Students are tracked each semester by ACC, site counselor, length in program, and grade level



Data Collection

		15-16B GPA	16-17A GPA	16-17B GPA	17-18A GPA	17-18B GPA	18-19A GPA 18-19B GPA	Avg GPA	15-16 Att	16-17A Att	16-17B Att	17-18A Att	17-18B Att	18-19A Att	18-19B Att	Avg Att
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as		3.50	2.88	2.02	3.71	3.23		3.07	90.00%	100.00%	86.40%	97.60%	96.80%			94.16%
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os						0.71		0.71					89.50%			89.50%
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yc				3.00	2.42	3.05		2.82			96.80%	97.60%	98.90%			97.77%
	Average	1.83	1.83	1.65	2.29	2.06		1.93	94.28%	93.81%	94.22%	93.93%	94.70%			94.19%

We also keep the same information listing students alphabetically for ease of determining overall averages



Data Collection

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5			12	Farley, D	0	3.95	97.7
5			12	Wood, T	1	0.5	97.7
				CVHS	30	2.33	94.63
14 Beattie							
10	M	ie	6	Swiderski	0	2.16	97.8
10	Si		6	Baker	0	3.16	100
10	W	th	6	Baker 2	0	4	95.6
10	Ayon	Naveh	7	Pahia 1	0	2.74	100

ACCs receive an updated list every few weeks that lists students by site, with GPA and attendance percentages

Specialized Training

- Youth Mental Health First Aid (YMHFA) training
- Actions & Services for Foster Youth: Preparing Students for Graduation & Beyond Symposium
- Inspire Life Skill Housing Training
- SBCSS Foster Youth Training
- Mental Health / Crisis Counseling Training
- Ending the Game: Human Trafficking
- Piecing it Together: Foster & Homeless Symposium
- SBVC Guardian Scholars (Foster Youth) Conference
- Safe Spaces Ally Training (via University of Redlands)
- Children's Network Conference
- Job Corps
- Juvenile Intervention Program (San Bernardino Sheriffs' Dept)
- Project HOPE (San Bernardino Sheriffs' Dept)
- Community Resiliency Model training (with Christian Counseling Services)
- Inland Empire Immigrant Youth Coalition
- Creative Insights Counseling
- Family Engagement Network
- RUSD Counselor Collaboration Meetings





Connections to Community

- ACC and EC Programs are currently working with:
 - Inland Empire Regional Center Group Home
 - River Stones Group Home
 - Youth Hope
 - Our House Shelter
 - Redlands Charitable Resource Coalition (RCRC)
 - Assistance League of Redlands
 - Angels' Closet [angels-closet.org]
 - Christian Counseling Service
 - San Bernardino County Foster and Homeless Liaisons
 - University of Redlands' Community Learning Service Dept
 - Children's Fund
 - Santa Claus, Inc.
 - Inland Empire Immigrant Collective
 - San Bernardino Community College District Work Force
 - Young Professionals' Network of Redlands Rotary Club
 - Family Services of Redlands



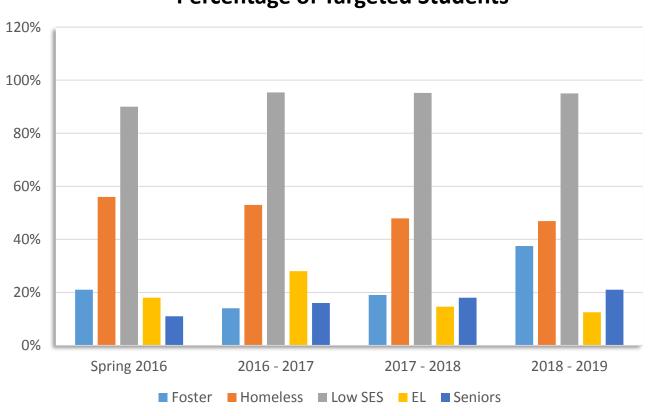


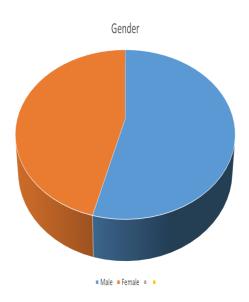
We're Making a Difference



Demographics

Percentage of Targeted Students



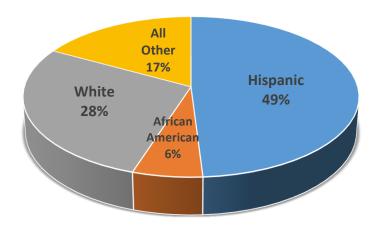


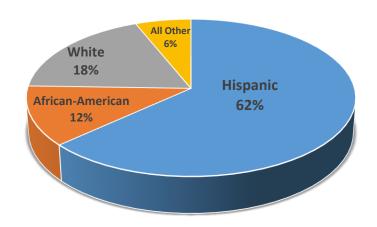


Demographics

Redlands Unified

ACC Program



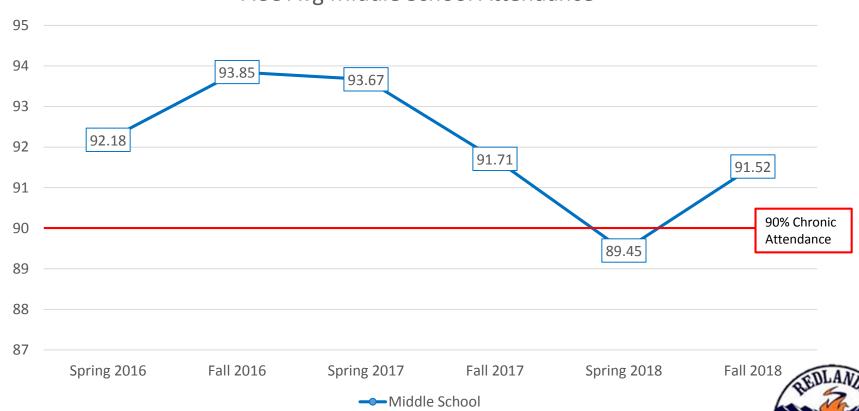


■ Hispanic ■ African-American ■ White ■ All Other

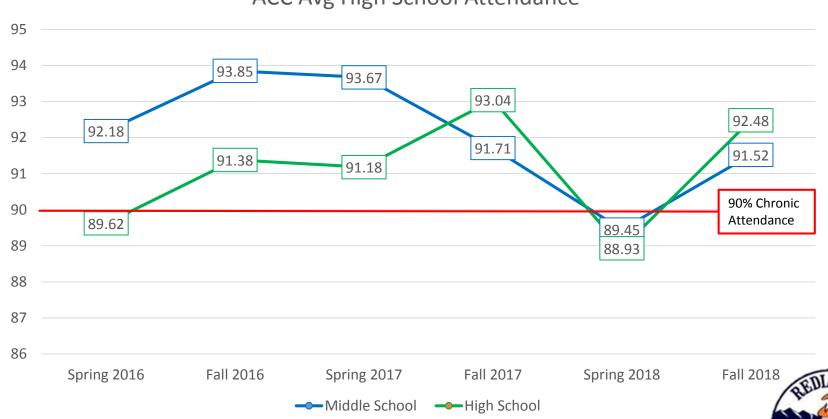
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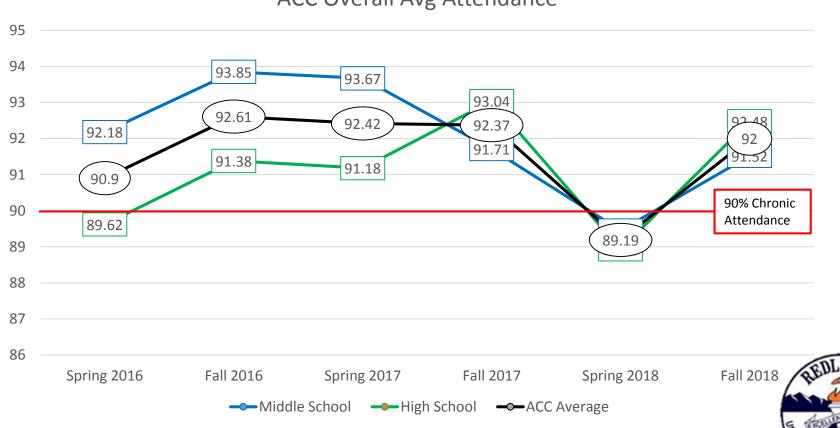




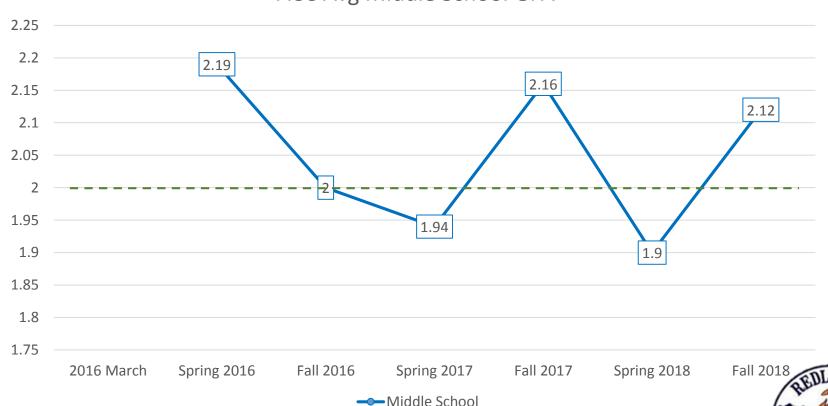
ACC Avg High School Attendance



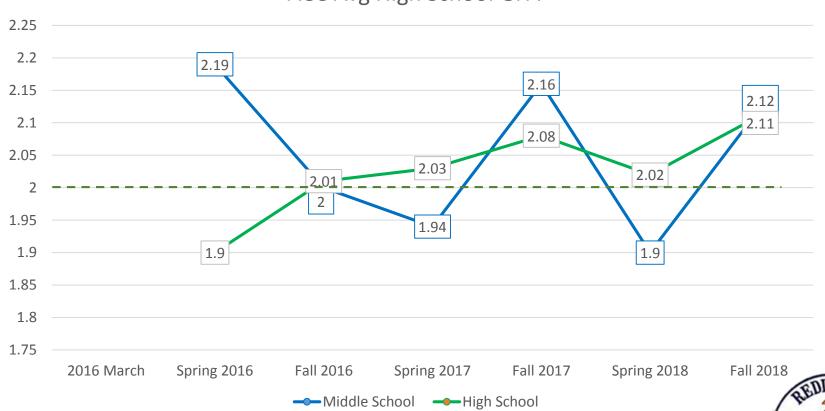




ACC Avg Middle School GPA



ACC Avg High School GPA

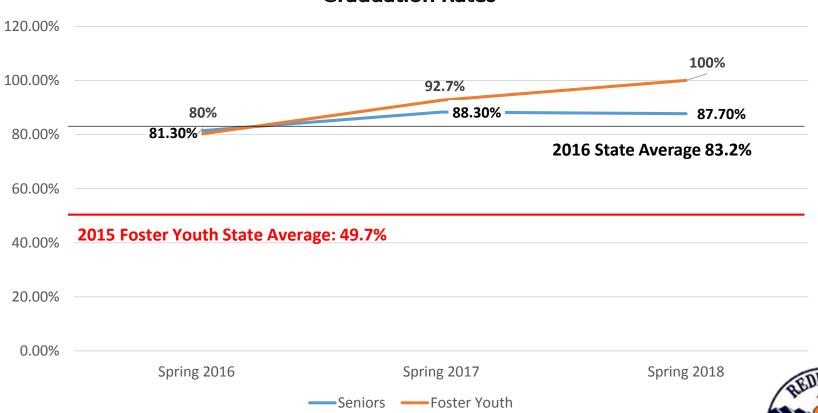






Graduation Rates

Graduation Rates



Senior Stats

- 2018 Comprehensive HS Seniors:
 - 50 of 57 graduated (87.7%)
 - 19.2% were A G ready
 - Successfully completed 38 AP classes







Post-Graduation

- 2018 ACC Seniors attending:
 - Crafton Hills College
 - San Bernardino Valley College
 - Riverside City College
 - Cal Baptist University
 - Biola University
 - Chico State
 - UC Berkeley

















Academic Success



"This is why we do what we do. Sometimes it's hard to believe that I get paid to do this."

- Ruth, Academic Case Carrier



Academic Success



- Attended HBCU U-Can
 Conference in September



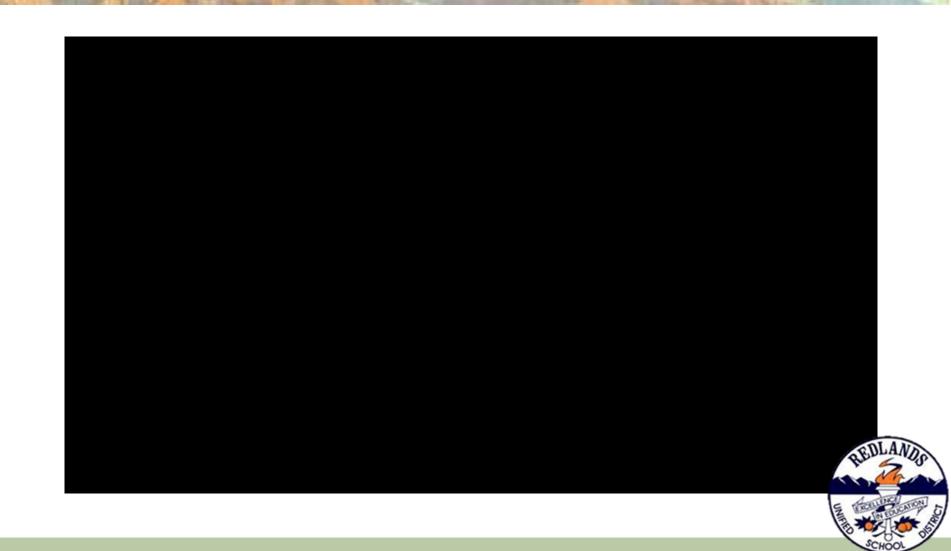


Mrs. Carolyn Cullen Elementary Counselor

Mrs. Juanita Douglas-Watkins
Academic Case Carrier



ACC Program Overview







Academic Case Carrier and Elementary Counselor Programs